April 8, 2008

Honorable Jared Huffman
California State Assembly
State Capitol, Room 4139
Sacramento, CA 95814

RE: AB 3011 (Huffman) Support

Dear Assemblymember Huffman:

The Division of Ratepayer Advocates (DRA) is the independent consumer advocacy arm of the California Public Utilities Commission. DRA’s statutory mandate is to obtain the lowest possible rate for utility service consistent with reliable and safe service levels. DRA also advocates for customer and environmental protections in connection with utility service.

DRA supports your AB 3011, which would extend specified telephone corporation customer proprietary network information (CPNI) protections, as generally outlined below, to all wireline and wireless customers. Existing law extends these protections only to residential wireline customers.

AB 3011 addresses the CPNI rules that protect telephone corporation customers’ information such as their personal calling patterns, previously purchased services, financial and demographic information. AB 3011 would ensure that this information is not publicly disclosed without customers’ express consent.

DRA looks forward to working with you to enact this important legislation. If you have any questions or would like to discuss this matter further, please call DRA’s Legislative Director Matthew Marcus, at (916) 327-3455 or me at (415) 703-2544.

Respectfully,

Dana S. Appling, Director
Division of Ratepayer Advocates